SilverDoor Travel Inquiry & Reservation Process



SilverDoor remains available to guest during their stay and acts as the first point of contact for any service requests.

SilverDoor sends a booking confirmation to the client, in line with agreed SLAs. This document includes all important information regarding the reservation (check-in details, important contact numbers, addresses etc).

SilverDoor processes bill and sends to the client for settlement in line with agreed payment terms.



