A Brief Overview of



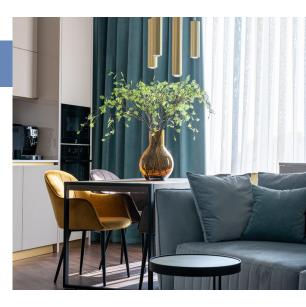
# A P A R T M E N T S



Welcome to SilverDoor Apartments. This document will provide you with key information to make your customer journey as seamless as possible.

## Who are SilverDoor Apartments?

- The largest and most trusted booker of temporary housing in the world.
- A property portfolio spanning over 1 million apartments throughout 124 countries.
- Award-winning service via the best online booking tools and the most experienced Account Management team in the industry.



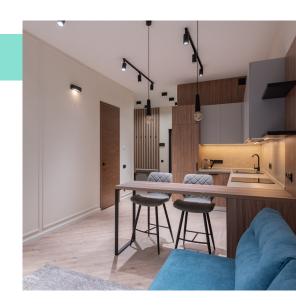


# What does SilverDoor do?

- SilverDoor is a corporate accommodation agent with an entirely unbiased approach to our accommodation recommendations. We are neither property operators nor owners - so our focus is on client requirements, budget, and suitability.
- We are able to negotiate significant savings and added value as a result of our extensive buying power.
- A wide range of additional client services such as video tours, in-person viewings and detailed, location-specific traveler information.
- Bespoke options with pet- and family-friendly apartments, working from home capabilities and flexible terms.

# Why use SilverDoor?

- We provide a 'one-stop shop' approach, with access to a huge portfolio of apartments globally. Your account manager will personally look after your accommodation from inquiry to check out and beyond.
- Booking through SilverDoor will save you time and money. Our close working relationships with our property partners mean we are able to negotiate the very best options for our clients.
- SilverDoor has a global presence, with offices throughout the EMEA, AMER and APAC regions meaning we can facilitate any accommodation request.





## How to book with SilverDoor?

- Email: travelsavers@silverdoorapartments.com
- Online Form
- Call: Americas (Denver): EMEA (UK): EMEA (Spain): APAC (Singapore):
- +1 303 498 7111 +44 (0)20 8090 8090 +34 919 343 650 +65 6260 8000

Your dedicated team will source your required temporary housing options and send you an electronic link with a secure pin to access them. You can then send this on to your traveler for them to select their chosen apartment.

### Supporting Your Objectives

SilverDoor covers the 4 S's - Safety, Savings, Sustainability and Service. This approach allows us to support our clients with guest well-being and environmental targets while providing considerable cost savings and an unparalleled booking experience.

#### **First Class Service**

At SilverDoor we pride ourselves on our customer satisfaction and retention rate and are proud of our 4.9-star Trustpilot score.

### $\star$ $\star$ $\star$ $\star$ $\star$ Sally Higgs

"Amazing service, amazing apartments on offer, can't recommend them enough".

#### ★ ★ ★ ★ ★ Emma O'Mara

"Always kind, prompt and flexible with their approach. Would highly recommend and will work with the team again".











