

A Brief Overview of

SilverDoor

A P A R T M E N T S

TRAVELSAVERS®
HOTEL DIVISION

Welcome to SilverDoor Apartments. This document will provide you with key information to make your customer journey as seamless as possible.

Who are SilverDoor Apartments?

- The largest and most trusted booker of temporary housing in the world.
- A property portfolio spanning over 1 million apartments throughout 124 countries.
- Award-winning service via the best online booking tools and the most experienced Account Management team in the industry.



What does SilverDoor do?

- SilverDoor is a corporate accommodation agent with an entirely unbiased approach to our accommodation recommendations. We are neither property operators nor owners - so our focus is on client requirements, budget, and suitability.
- We are able to negotiate significant savings and added value as a result of our extensive buying power.
- A wide range of additional client services such as video tours, in-person viewings and detailed, location-specific traveler information.
- Bespoke options with pet- and family-friendly apartments, working from home capabilities and flexible terms.

Why use SilverDoor?

- We provide a 'one-stop shop' approach, with access to a huge portfolio of apartments globally. Your account manager will personally look after your accommodation from inquiry to check out and beyond.
- Booking through SilverDoor will save you time and money. Our close working relationships with our property partners mean we are able to negotiate the very best options for our clients.
- SilverDoor has a global presence, with offices throughout the EMEA, AMER and APAC regions - meaning we can facilitate any accommodation request.



How to book with SilverDoor?

- Email: travelsavers@silverdoorapartments.com

- [Online Form](#)

- Call:

Americas (Denver):	+1 303 498 7111
EMEA (UK):	+44 (0)20 8090 8090
EMEA (Spain):	+34 919 343 650
APAC (Singapore):	+65 6260 8000

Your dedicated team will source your required temporary housing options and send you an electronic link with a secure pin to access them. You can then send this on to your traveler for them to select their chosen apartment.

Supporting Your Objectives

SilverDoor covers the 4 S's - Safety, Savings, Sustainability and Service. This approach allows us to support our clients with guest well-being and environmental targets while providing considerable cost savings and an unparalleled booking experience.

First Class Service

At SilverDoor we pride ourselves on our customer satisfaction and retention rate and are proud of our 4.9-star Trustpilot score.

★★★★★ Sally Higgs

"Amazing service, amazing apartments on offer, can't recommend them enough".

★★★★★ Emma O'Mara

"Always kind, prompt and flexible with their approach. Would highly recommend and will work with the team again".

