

# Regent

SEVEN SEAS CRUISES®

AN UNRIVALED EXPERIENCE®



## NEW ENHANCED HEALTH & SAFETY PROTOCOLS

Regent Seven Seas Cruises is working hand in hand with the U.S. Centers for Disease Control and Prevention and federal governments globally, to develop, implement and continually evolve industry-leading standards that will meet or exceed all requirements for health and safety protocols once those have been finalized by these authorities.

These protocols will cover all aspects of onboard and shore-side operations to ensure the continuous well-being of our guests and crew. We are also putting in place a council of leading experts in health and safety to provide ongoing guidance for improving our health and safety measures.

### SAFETY ON OUR SHIPS



**SANITIZED & CERTIFIED VIRUS-FREE SHIPS** All ships are disinfected, evaluated, and certified as virus-free when they re-enter service. This service is performed by Sabre BioResponse, the world leader in decontamination services.



**CONTINUOUS SHIP-WIDE DISINFECTION & DAILY FOGGING OF ALL SUITES AND PUBLIC SPACES** Our 24/7 prevention schedule will feature continuous disinfection of public areas and high-traffic touch points as well as daily fogging of all suites, public spaces, and guest corridors. The fogging process utilizes a hospital-grade oxidant that is natural, safe, and non-toxic. Guest suites will receive intensive microbial disinfection daily, which includes fogging of the entire space inclusive of bathrooms and closets.



**ALL-NEW HOSPITAL-GRADE AIR FILTRATION SYSTEM** New, upgraded HVAC systems will incorporate the latest advances to be superior to those found in land-based resorts. Each ship will utilize fresh-air induction and be equipped with the highest-tier HEPA 13 hospital-grade filters for all accommodations and public spaces.



**DEDICATED PUBLIC HEALTH OFFICER** Each ship will have a dedicated Public Health Officer on board, responsible for the oversight of all sanitation and outbreak prevention initiatives. Additionally, they will monitor the day-to-day cleanliness of all public areas and accommodations, maintaining compliance with the CDC's Vessel Sanitation Program. They will work hand in hand with the ship's medical team on board as well as the corporate Public Health and Medical departments shoreside.



**CHANGING ITINERARIES** We constantly monitor the global health map and cancel or modify itineraries to impacted areas. We also prevent guests and crew who have recently traveled through high-risk locations from boarding.

### SAFETY FOR OUR GUESTS



**EXTENSIVE PRE-EMBARKATION HEALTH SCREENING** All guests will undergo extensive pre-embarkation health screening.



**SOCIALLY RESPONSIBLE CHECK-IN** Once it is time to start your voyage, we've designed an enhanced, staggered embarkation and check-in process for proper social distancing that also includes a new state-of-the-art touchless temperature screening. Embarkation terminals will be sanitized continuously, and terminals will be thoroughly sanitized and, where possible, fogged before and after each embarkation and debarkation.



**NO-TOUCH FOOD SERVICE SHIP-WIDE** No-touch food and beverage service is being implemented across all ships with service staff stationed ship-wide, including Coffee Connection, Pool Grill and all restaurants and lounges. Of course, all guests will be required to engage in frequent handwashing and hand sanitizer will be prominently placed and easily accessible throughout the ship.



**INCREASED SOCIAL DISTANCING THROUGH REDUCED CAPACITY** To provide even more space for responsible social distancing, we have reduced shipboard guest capacity. Reduced seating in entertainment venues, smaller group sizes for shore excursions, culinary classes, and onboard activities, along with increased spacing in dining venues, provide for effective social distancing practices.



**PARTNERS IN PREVENTION** We're partnering with our local destinations and tour operators to ensure our industry-leading health and sanitation protocols extend to the shoreside experience. Embarkation terminals, tour coaches, and the attractions we visit must meet or exceed the stringent protocols we employ on board to ensure the continued health and safety of our guests and crew.

### SAFETY FOR OUR CREW



**THE HIGHEST STANDARDS FOR STAFF AND CREW HEALTH** A healthy staff and crew helps ensure healthy guests. Constant monitoring of staff and crew health includes testing of crew members, temperature checks multiple times per day as well as rigid sanitation and hygiene protocols.



**ENHANCED ONBOARD MEDICAL TEAMS AND HEALTH SERVICES** We are expanding our medical teams to provide an industry-leading Medical Staff-to-Guest ratio on board each of our ships. Enhanced onboard medical centers are abundantly stocked with common prescription medications, remedies, and the latest virus-testing equipment. All medical centers will have the ability to perform FDA- and CDC-approved PCR Point of Care testing. Complimentary consultations and treatments are provided for respiratory illnesses and each ship is equipped with dedicated isolation accommodations should the unlikely need arise.