

PARADISUS CANCUN

HOTEL GUIDE

Description:

- Ten dining facilities and seven bars focused on the highest quality food, service, and décor provide guests with an unrivaled culinary experience.
- The Reserve, upgraded guest experiences & suites, an immersive vacation experience for adults, families, and groups. The Reserve offers opportunities for guests to reconnect and create everlasting memories.
- Outstanding service and exceptional facilities in a breathtaking tropical paradise.

Perfectly situated on the soft white sand beaches of Cancun, this exclusive beach resort provides the perfect accommodations for your vacation getaway. Paradisus Cancun is a chance to experience the stunning beauty that has made Cancun an international destination in the comfort of a luxury resort on par with the highest standards of excellence. This commitment to quality is why Paradisus Cancun has been awarded Four Diamond honors since 2006 by AAA.

Luxurious, spacious and elegantly decorated rooms on a pristine beach that is short 15 minutes from the airport. Whether you are on the beach, at one of the four lagoon-inspired pools, or dining in any of our nine on-site restaurants, our goal is your total satisfaction. Indulge yourself with upgraded The Reserve service, an exclusive experience for adults, families and groups with skilled concierge service, private areas and a complete list of upgraded amenities. YHI SPA with authentic wellness activities and treatments. Romance by Paradisus offers six packages meticulously designed to meet every dream.

Address

Boulevard Kukulcan, km 16.5, Zona Hotelera
Cancún 77500, Quintana Roo, Mexico

Coordinates

21.08346, -86.7720



017ParadisusCancun-General_Aerial

Rooms:

JUNIOR SUITE LAGOON VIEW

Room Category Code: C2V

Inventory: 300 rooms (162 DD / 138 KING, SOFA subject to availability)



115bParadisusCancun-Junior_Suite_Lagoon_Vi
ew

Description

Step into your 44 m2 / 474 sq. ft room and enjoy all the luxury and elegance that is waiting for you. From your suite, Cancun's natural and breathtaking views are just a few steps away on your private terrace. Let the beautiful sunsets and soft breezes of Nichupté Lagoon wash over you.

The Junior Suites provide either a king-size bed or two double beds, at your request upon arrival (subject to availability) and are fully stocked with amenities designed to help complete your experience.

Services

- High-speed Wi-Fi
- 24-hour room service (US\$5 per service)
- Daily cleaning service
- Laundry service (\$)

Equipment

- Private terrace with picturesque views of Nichupté Lagoon
- Individually controlled air conditioning.
- Alarm clock
- 50 inch cable TV
- Direct dial telephone
- Bathroom with rain shower and bathtub
- Bathroom amenities
- Hairdryer
- Iron with ironing board
- Minibar restocked daily
- King-size bed or two double beds
- Safety deposit box laptop suitable
- Marble floors
- Smoke detectors

(\$) With additional charge

JUNIOR SUITE OCEAN VIEW

Room Category Code: C2W

Inventory: 89 rooms (48 DD / 41 King, SOFA subject to availability)



116aParadisusCancun-Junior_Suite_Ocean_Vie
w

Description

Step into your 44 m² / 474 sq.ft room and enjoy all the luxury and elegance that is waiting for you. From your suite, Cancun's natural and breathtaking views are just a few steps away on your private terrace. Revel in the beautiful colours and gentle breeze of the Caribbean Sea.

The Junior Suites provide either a king-size bed or two double beds, at your request upon arrival (subject to availability) and are fully stocked with amenities designed to help complete your experience.

Services

- High-speed Wi-Fi
- 24-hour room service (US\$5 per service)
- Daily cleaning service
- Laundry service (\$)

Equipment

- Private terrace with picturesque Caribbean Sea views
- Individually controlled air conditioning
- Alarm clock
- 50 inch cable TV
- Telephone with direct dial
- Bathroom with bathtub and rain shower
- Bathroom amenities
- Hairdryer
- Iron with ironing board
- Minibar restocked daily
- King-size bed or two double beds
- Safety deposit box laptop suitable
- Marble floors
- Smoke detectors

(\$) With additional charge

LUXURY JUNIOR SUITE OCEAN VIEW

Room Category Code: SJV

Inventory: 62 rooms (41 DD / 21 King, SOFA subject to availability)



✓ 120aParadisusCancun-Luxury_Junior_Suite_Ocean_View

Description

The fantastic 44m² / 474 sq ft Luxury Junior Suite Ocean View offers the most sophisticated and pleasurable stay and all the luxury and elegance that awaits you in this beautiful Mexican destination.

Breathtaking views of Cancun are just a couple of steps away on your private terrace. Revel in the beautiful colours and gentle breeze of the Caribbean Sea.

The Luxury Junior Suite Ocean View provides a king-size bed or two double beds (on request on arrival and subject to availability) and are generously equipped with amenities designed to enhance your experience.

Services

- High-speed Wi-Fi
- Daily cleaning service
- 24-hour room service (USD \$5 per service)
- Laundry service (\$)

Equipment

- 50-inch TV with cable channels
- Private terrace with stunning views of the Caribbean
- Air conditioning with individual control
- Alarm clock
- Bathroom amenities
- Telephone with direct dial
- Modern bathroom with rain shower
- Hairdryer
- Iron and ironing board
- Minibar restocked daily
- King-size bed or two double beds
- Marble floors
- Smoke detector

- Safety deposit box laptop suitable (\$)
- With additional charge

THE RESERVE DELUXE LAGOON VIEW JUNIOR SUITE

Room Category Code: E2V

Inventory: 47 rooms (17 DD / 30 KING, SOFA subject to availability)



✓ 141aParadisusCancun-The_Reserve_Deluxe_Lagoon_View_Junior_Suite_Twin_Beds

Description

Immerse yourself in the peacefulness Cancun offers you from this elegant 44 m2 / 474 sq ft suite. Enjoy spectacular, relaxing views of Nichupté Lagoon from your private terrace. The room is equipped with all comforts required for an unforgettable experience by the Caribbean Sea.

This luxurious, elegant and sophisticated The Reserve Junior Suite Deluxe provides a king-size bed or two double beds. End a day of sun and beach with a relaxing rain shower. The bedroom provides a 50-inch TV, Internet and a laptop-size safe.

Oversized suites with luxury amenities designed for both adults and kids offer customized turn-down service including cookies and milk for kids, pillow and aromatherapy menus and 24-hour room service. The Reserve also offers a discreet concierge service, so you don't have to worry about anything. Get ready to enjoy the Caribbean calm of your dreams.

Services

- Special welcome cocktail
- Refreshing scented towel
- High speed Internet
- 24-hour room service
- Concierge service
- Unpacking and repacking of suitcases
- Ironing of clothes on arrival (once per stay)
- Pool Concierge offering cold drinks, towels, fruit and more...
- Exclusive The Reserve adults-only pool and beach area with valet service
- Personalized turn-down service
- Customized turn-down service including cookies and milk for kids
- Personalized pillow menu
- Laundry service (\$)

- Aromatherapy menu (\$)
- Exclusive areas for adults
- Assistance with priority reservations for activities and restaurants

(\$) With additional charge

Equipment

- Air conditioned lounge for exclusive VIP check-in and check-out with library, internet, daily continental breakfast buffet, coffee and drinks during the day, cocktails and aperitifs in the evening. (*)
- Exclusive pool and 3 whirlpools for adults only
- Exclusive poolside bali beds (prior booking required) (*)
- Private beach area with concierge service. (*)
- Sun cream, sun blocks and aloe gel station in the pool area
- Private terrace with stunning views of Nichupté Lagoon
- Individually controlled air conditioning
- Radio-alarm clock
- 50 inch cable TV
- Direct dial telephone
- Modern bathroom with rain shower
- Luxury bathroom amenities
- Bathrobes and slippers
- Hairdryer
- Iron with ironing board
- Minibar restocked daily
- King size bed or two double beds
- Safety deposit box laptop suitable
- Marble floors
- Smoke detectors
- Weighing scales
- Sunshade
- Beach bag
- Nespresso coffee maker and kettle

(*) Exclusive areas for adults also available

THE RESERVE DELUXE OCEAN VIEW JUNIOR SUITE

Room Category Code: EVD

Inventory: 86 rooms (40 DD / 46 KING, SOFA subject to availability)



✓ 146aParadisusCancun-The_Reserve_Deluxe_Ocean_View_Junior_Suite

Description

This luxurious 44 m2 /474 sq ft suite is designed to offer a sophisticated and comfortable stay in Cancun. Soak up the Caribbean energy from your private terrace with spectacular sea views. The room provides a huge king-size bed or two double beds to guarantee absolute rest and relaxation in Mexico.

The room provides a 50-inch LCD TV with cable channels, high-speed Wi-Fi, daily newspaper delivery and 24-hour room service. The Reserve also provides a discreet concierge to help with any special need during the guest stay such as unpacking and packing luggage, preparing the bathtub and ironing.

The room is equipped for total disconnection. Presided over by a king-size bed or two double bed on request on arrival, it also has a personalized pillow menu, aromatherapy menu and rain shower. The Reserve also allows you access to exclusive areas in the resort such as the private beach area, exclusive adults pool area with 3 whirlpools and Bali beds. If you want to relax, disconnect and forget the routine, this is your suite.

Services

- Special welcome cocktail
- Refreshing scented towel
- High speed Internet
- 24-hour room service
- Concierge service
- Unpacking and repacking of suitcases
- Ironing of clothes on arrival (once per stay)
- Pool Concierge offering cold drinks, towels, fruit and more...
- Exclusive The Reserve adults-only pool and beach area with valet service
- Personalized turn-down service
- Customized turn-down service including cookies and milk for kids
- Personalized pillow menu
- Laundry service (\$)
- Aromatherapy menu (\$)
- Exclusive areas for adults
- Assistance with priority reservations for activities and restaurants

(\$) With additional charge

Equipment

- Air conditioned lounge for exclusive VIP check-in and check-out with library, internet, daily continental breakfast buffet, coffee and drinks during the day, cocktails and aperitifs in the evening (*)
- Exclusive pool and 3 whirlpools for adults only
- Exclusive poolside bali beds (prior booking required) (*)
- Private beach area with concierge service. (*)
- Sun cream, sun blocks and aloe gel station in the pool area
- Private terrace with stunning views of the Caribbean Sea
- Individually controlled air conditioning
- Radio-alarm clock
- 50 inch cable TV
- Direct dial telephone
- Modern bathroom with rain shower
- Luxury Bathroom amenities
- Bathrobes and slippers
- Hairdryer
- Iron with ironing board
- Minibar restocked daily
- King size bed or two double beds
- Safety deposit box laptop suitable
- Marble floors
- Smoke detectors
- Weighing scales
- Sunshade
- Beach bag
- Nespresso coffee maker and kettle

(*) Exclusive areas for adults also available

THE RESERVE DELUXE LAGOON VIEW SUITE

Room Category Code: EJV

Inventory: 24 rooms (00 DD / 24 KING, SOFA subject to availability)



✓ 145aParadisusCancun-The_Reserve_Deluxe_Lagoon_View_Suite

Description

Luxurious and elegant 55 m2 / 592 sq ft room designed and equipped to encourage rest, relaxation and total disconnection. Charge yourself with energy with unforgettable days in the Caribbean surrounded by the sophistication and comfort offered by this amazing room featuring a huge and comfortable king-size bed.

The suite provides a bathroom with bathtub and rain shower where you can relax after returning from the beach. It provides a 50-inch LCD TV with cable channels, high-speed Wi-Fi and daily newspaper delivery. The exquisite The Reserve provides a concierge who can assist our guests with priority reservations for activities and restaurants can pack and unpack your bags, prepare your bath, iron or polish your shoes.

The room also provides coffee service, a minibar stocked daily, luxury bath amenities and aromatherapy and pillow menus to ensure guaranteed rest. The Reserve also provides access to exclusive resort areas such as the private pool and beach, with concierge services so that your only concern is to relax and disconnect.

Services

- Special welcome cocktail
- Refreshing scented towel
- High speed Internet
- 24-hour room service
- Concierge service
- Unpacking and repacking of suitcases
- Ironing of clothes on arrival (once per stay)
- Special bath preparation (\$)
- Pool Concierge offering cold drinks, towels, fruit and more...
- Exclusive The Reserve adults-only pool and beach area with valet service
- Personalized turn-down service
- Customized turn-down service including cookies and milk for kids
- Personalized pillow menu
- Laundry service (\$)
- Aromatherapy menu (\$)
- Exclusive areas for adults

- Assistance with priority reservations for activities and restaurants
- (\$) With additional charge

Equipment

- Air conditioned lounge for exclusive VIP check-in and check-out with library, internet, daily continental breakfast buffet, coffee and drinks during the day, cocktails and aperitifs in the evening. (*)
- Exclusive pool and 3 whirlpools for adults only
- Exclusive poolside bali beds (prior booking required) (*)
- Private beach area with concierge service. (*)
- Sun cream, sun blocks and aloe gel station in the pool area
- Private terrace with stunning views of Nichupté Lagoon
- Individually controlled air conditioning
- Radio-alarm clock
- 50 inch cable TV
- Direct dial telephone
- Modern bathroom with rain shower
- Luxury bathroom amenities
- Bathrobes and slippers
- Hairdryer
- Iron with ironing board
- Minibar restocked daily
- King size bed
- Safety deposit box laptop suitable
- Marble floors
- Smoke detectors
- Weighing scales
- Sunshade
- Beach bag
- Nespresso coffee maker and kettle

(*) Exclusive areas for adults also available

THE RESERVE DELUXE OCEAN VIEW SUITE

Room Category Code: JEV

Inventory: 33 rooms (00 DD /33 KING, SOFA subject to availability)



✔ 148bParadisusCancun-The_Reserve_Deluxe_Ocean_View_Suite

Description

Enjoy the blue tones of the Caribbean Sea from the private terrace of this wonderful 55 m2 / 592 sq ft suite. The room provides luxury amenities to help you forget the stress and relax in the Cancun calm. If you want to disconnect, do so without leaving your suite on your king-size bed or with a comforting rain shower.

The suite provides aromatherapy and pillow menus so you can choose whatever best suits your body and rest. The suite provides 24-hour room service and minibar restocked every day. The Reserve provides a discreet concierge who can take care of packing or unpacking your bags, ironing your clothes or preparing your bath.

A room that allows you to stay perfectly informed and connected thanks to high-speed Wi-Fi and 50-inch LCD TV with cable channels. The Reserve also allows access to exclusive private resort areas such as the pool and beach areas with three whirlpools and Bali beds. Forget the stress and get ready to charge yourself with energy.

Services

- Special welcome cocktail
- Refreshing scented towel
- High speed Internet
- 24-hour room service
- Concierge service
- Unpacking and repacking of suitcases
- Ironing of clothes on arrival (once per stay)
- Special bath preparation (\$)
- Pool Concierge offering cold drinks, towels, fruit and more...
- Exclusive The Reserve adults-only pool and beach area with valet service
- Personalized turn-down service
- Customized turn-down service including cookies and milk for kids
- Personalized pillow menu
- Laundry service (\$)
- Aromatherapy menu (\$)
- Exclusive areas for adults
- Assistance with priority reservations for activities and restaurants

(\$) With additional charge

Equipment

- Air conditioned lounge for exclusive VIP check-in and check-out with library, internet, daily continental breakfast buffet, coffee and drinks during the day, cocktails and aperitifs in the evening (*)
- Exclusive pool and 3 whirlpools for adults only
- Exclusive poolside bali beds (prior booking required) (*)
- Private beach area with concierge service. (*)
- Sun cream, sun blocks and aloe gel station in the pool area
- Private terrace with stunning views of the Caribbean Sea
- Individually controlled air conditioning
- Radio-alarm clock
- 50 inch cable TV
- Direct dial telephone
- Modern bathroom with rain shower
- Luxury Bathroom amenities
- Bathrobes and slippers
- Hairdryer
- Iron with ironing board
- Minibar restocked daily
- King size bed
- Safety deposit box laptop suitable
- Marble floors
- Smoke detectors
- Weighing scales
- Sunshade
- Beach bag
- Nespresso coffee maker and kettle

(*) Exclusive areas for adults also available

THE RESERVE ONE BEDROOM DELUXE LAGOON VIEW SUITE

Room Category Code: S6E

Inventory: 6 rooms (01 DD / 5 KING, SOFA)



✓ 155bParadisusCancun-The_Reserve_One_Bedroom_Deluxe_Lagoon_View_Suite

Description

Admire beautiful views of Nichupté Lagoon from the private terrace of this 60 m2 / 645 sq ft suite. With modern yet sober and sophisticated decoration, this suite provides enveloping intimacy with a clearly differentiation between the bedroom with a king-size bed and the separate lounge with a sofa-bed.

Enjoy the Cancun calm in this magnificent 60 m2 suite, elegantly equipped with all kinds of luxuries, technology and amenities. The suite provides a bedroom with a king-size bed and separate lounge with sofa-bed and 50-inch LCD TV. The bathroom provides a bathtub and rain shower so you can freshen up after a long day by the pool or on the beach soaking up the Caribbean sun.

The suite includes a continental breakfast buffet service, high-speed Wi-Fi, luxury amenities designed for both adults and kids, customized turn-down service including cookies and milk for kids, and aromatherapy and pillow menus so you can choose the option that best meets your needs. Without any doubt, this is one of the best accommodation options in the entire resort for travelers who aim to relax and forget all about stress.

Services

- Special welcome cocktail
- Refreshing scented towel
- High speed Internet
- 24-hour room service
- Concierge service
- Unpacking and repacking of suitcases
- Ironing of clothes on arrival (once per stay)
- Pool Concierge offering cold drinks, towels, fruit and more...
- Exclusive The Reserve adults-only pool and beach area with valet service
- Personalized turn-down service
- Customized turn-down service including cookies and milk for kids
- Personalized pillow menu
- Laundry service (\$)
- Aromatherapy menu (\$)
- Exclusive areas for adults
- Assistance with priority reservations for activities and restaurants

(\$) With additional charge

Equipment

- Air conditioned lounge for exclusive VIP check-in and check-out with library, internet, daily continental breakfast buffet, coffee and drinks during the day, cocktails and aperitifs in the evening. (*)
- Exclusive pool and 3 whirlpools for adults only
- Exclusive poolside bali beds (prior booking required) (*)
- Private beach area with concierge service. (*)
- Sun cream, sun blocks and aloe gel station in the pool area
- Private terrace with stunning views of Nichupté Lagoon
- Individually controlled air conditioning
- Radio-alarm clock
- 50 inch cable TV
- Direct dial telephone
- Modern bathroom with rain shower
- Luxury bathroom amenities
- Bathrobes and slippers
- Hairdryer
- Iron with ironing board
- Minibar restocked daily
- King size bed or two double beds
- Safety deposit box laptop suitable
- Marble floors
- Smoke detectors
- Weighing scales
- Sunshade
- Beach bag
- Nespresso coffee maker and kettle

(*) Exclusive areas for adults also available

THE RESERVE ONE BEDROOM DELUXE OCEAN VIEW SUITE

Room Category Code: SE4

Inventory: 8 rooms (01 DD / 07 KING, SOFA)



✓ 150ParadisusCancun-The_Reserve_One_Bedroom_Ocean_View_Living_Room

Description

60 m2 / 645 sq ft room with a lounge with sofa bed separate from the main bedroom with a king-sized bed, clearly differentiating the spaces and ensuring greater privacy. Everything designed to create a peaceful ambience, only altered by the sound of the Caribbean Sea.

With luxurious and elegant decoration, these comfortable suite measure 60 m2. Allow yourself to be seduced by the sea views from your private terrace and feel the soft breeze while you enjoy drinks from the minibar, stocked every day. You can also relax taking a bath or rain shower, ideal after a sunny day spent on the stunning beaches of Cancun.

The room provides a 50-inch LCD TV with cable channels. Keep up to date with the world thanks to the high-speed Wi-Fi. This suite includes a daily continental breakfast buffet and all the benefits of the exquisite The Reserve which, among many other things, provides a concierge to take care of all your wishes.

Services

- Special welcome cocktail
- Refreshing scented towel
- High speed Internet
- 24-hour room service
- Concierge service
- Unpacking and repacking of suitcases
- Ironing of clothes on arrival (once per stay)
- Pool Concierge offering cold drinks, towels, fruit and more...
- Exclusive The Reserve adults-only pool and beach area with valet service
- Personalized turn-down service
- Customized turn-down service including cookies and milk for kids
- Personalized pillow menu
- Laundry service (\$)
- Aromatherapy menu (\$)

- Exclusive areas for adults
- Assistance with priority reservations for activities and restaurants

(\$) With additional charge

Equipment

- Air conditioned lounge for exclusive VIP check-in and check-out with library, internet, daily continental breakfast buffet, coffee and drinks during the day, cocktails and aperitifs in the evening (*)
- Exclusive pool and 3 whirlpools for adults only
- Exclusive poolside bali beds (prior booking required) (*)
- Private beach area with concierge service. (*)
- Sun cream, sun blocks and aloe gel station in the pool area
- Private terrace with stunning views of the Caribbean Sea
- Individually controlled air conditioning
- Radio-alarm clock
- 50 inch cable TV
- Direct dial telephone
- Modern bathroom with rain shower
- Luxury Bathroom amenities
- Bathrobes and slippers
- Hairdryer
- Iron with ironing board
- Minibar restocked daily
- King size bed or two double beds
- Safety deposit box laptop suitable
- Marble floors
- Smoke detectors
- Weighing scales
- Sunshade
- Beach bag
- Nespresso coffee maker and kettle

(*) Exclusive areas for adults also available

THE RESERVE DELUXE GOVERNOR SUITE

Room Category Code: SE1

Inventory: 1 room (01 KING, SOFA)



✓ 162aParadisusCancun-The_Reserve_Deluxe_Governor_Suite

Description

Distinguished 133 m2 / 1,432 sq ft suite with spaces and equipment for luxurious vacations. It comprises functional and elegant equipment in a spacious separate lounge with sofa-bed, bedroom, dining room, kitchen, hydro massage bathtub in the bathroom and three private terraces with spectacular Caribbean Sea views.

A perfect room to enjoy as a couple or with friends thanks to the spaciousness and separation of spaces. It provides everything you need to ensure relaxation, comfort and disconnection. The Reserve also allow you access to exclusive private resort areas such as the adults pool with three whirlpools and Bali beds or the private beach with concierge services.

The Suite has high-speed Wi-Fi and two flat-screen TVs, one 60-inch with Apple TV and the other 50-inch. It also features exclusive services such as a discreet concierge who can assists with priority reservations for activities and restaurants unpack and pack your bags, take care of ironing or prepare your bath. The Reserve offers everything to ensure you don't miss anything in a privileged environment, with stunning views surrounded by swimming pools and lush Caribbean gardens.

Services

- Special welcome cocktail
- Refreshing scented towel
- High speed Internet
- 24-hour room service
- Concierge service
- Unpacking and repacking of suitcases
- Ironing of clothes on arrival (once per stay)
- Special bath preparation (\$)
- Pool Concierge offering cold drinks, towels, fruit and more...
- Exclusive The Reserve adults-only pool and beach area with valet service
- Personalized turn-down service
- Customized turn-down service including cookies and milk for kids
- Personalized pillow menu
- Laundry service (\$)

- Aromatherapy menu (\$)
- Exclusive areas for adults
- Assistance with priority reservations for activities and restaurants

(\$) With additional charge

Equipment

- Air conditioned lounge for exclusive VIP private check-in and check-out with library, internet, daily continental breakfast buffet, coffee and drinks during the day, cocktails and aperitifs in the evening (*)
- Exclusive pool and 3 whirlpools for adults only
- Exclusive poolside bali beds (prior booking required) (*)
- Private beach area with concierge service. (*)
- Sun cream, sun blocks and aloe gel station in the pool area
- Three private terraces with stunning views of the Caribbean Sea
- Individually controlled air conditioning
- Radio-alarm clock
- 60-inch TV with Apple TV
- 50 inch cable TV
- Direct dial telephone
- Modern bathroom with rain shower
- Luxury Bathroom amenities
- Bathrobes and slippers
- Hairdryer
- Iron with ironing board
- Minibar restocked daily
- Nespresso coffee maker
- King-size bed
- Separate lounge with sofa bed
- Dining space for six people
- Fully equipped kitchen with hob, oven, toaster and fridge
- Indoor whirlpool bathtub
- Safety deposit box laptop suitable
- Marble floors
- Smoke detectors
- Weighing scales
- Beach bag

(*) Exclusive areas for adults also available

THE RESERVE PRESIDENTIAL SUITE

Room Category Code: S10

Inventory: 1 room (01 KING, SOFA)



✓ 166aParadisusCancun-The_Reserve_Presidential_Suite

Description

The jewel in the crown. 319 m2 /3,433 sq ft of luxurious elegance with panoramic views of the Caribbean Sea and Nichupté Lagoon. This room comprises a spectacular bedroom with king-size bed fully open to the sea, two bedrooms with double beds, a lounge with sofa bed, a study, a dining room and a fully equipped kitchen. Enjoy amazing views from its two indoor whirlpool bathtubs.

Watch spectacular sunsets and sunrises from this fantastic suite. A unique and fabulous experience that will leave you speechless. Immerse yourself in the tropical Caribbean ambience in this luxurious suite, designed to delight the five senses. The Reserve provides an attentive and discreet concierge to ensure your well-being during your stay in Cancun.

The Presidential Suite provides aromatherapy and pillow menus, a fully equipped kitchen, three 50-inch and 32-inch TVs, daily newspaper delivery, turndown service and preferential restaurant reservations. It also allows access to all the luxury and exclusivity of The Reserve with private beach areas and pool with three whirlpool tubs and Bali beds. Prepare to make your dreams come true.

Services

- Special welcome cocktail
- Refreshing scented towel
- High speed Internet
- 24-hour room service
- Concierge service
- Unpacking and repacking of suitcases
- Ironing of clothes on arrival (once per stay)
- Special bath preparation (\$)
- Pool Concierge offering cold drinks, towels, fruit and more...
- Exclusive The Reserve adults-only pool and beach area with valet service
- Personalized turn-down service
- Customized turn-down service including cookies and milk for kids
- Personalized pillow menu
- Laundry service (\$)
- Aromatherapy menu (\$)

- Exclusive areas for adults
- Assistance with priority reservations for activities and restaurants

(\$) With additional charge

Equipment

- Air conditioned lounge for exclusive VIP check-in and check-out with library, internet, daily continental breakfast buffet, coffee and drinks during the day, cocktails and aperitifs in the evening (*)
- Exclusive pool and 3 whirlpools for adults only
- Exclusive poolside bali beds (prior booking required)
- Private beach area with concierge service. (*)
- Sun cream, sun blocks and aloe gel station in the pool area
- Stunning views of Caribbean Sea and Nichupté Lagoon
- Individually controlled air conditioning
- Radio-alarm clock
- 60-inch TV with Apple TV
- 50 inch cable TV
- Five direct dial telephones
- Bathroom with rain shower
- Luxury Bathroom amenities
- Bathrobes and slippers
- Hairdryer
- Iron with ironing board
- Minibar restocked daily
- Nespresso coffee maker
- King-size bed
- Separate lounge with sofa bed
- Dining space for eight people
- Fully equipped kitchen with hob, oven, toaster and fridge
- Two indoor whirlpool bathtubs with views of the Caribbean Sea
- Safety deposit box laptop suitable
- A Study
- Two bedrooms with double beds
- Marble floors
- Smoke detectors
- Weighing scales
- Beach bag

(*) Exclusive areas for adults also available

Restaurants and Bars

Cancun has a lot to offer, like stunning beaches and breathtaking views, but at Paradisus Cancun we also offer unforgettable culinary experiences. With ten dining facilities and seven bars, that is just the beginning.

A delicious and nourishing array of culinary options for everyone from the foodie seeking the latest epicurean delights to the comfort food lover and the most health-conscious between them. Thanks to our 24-hour Room Service and our bevy of restaurants, guests have options for every hour of the day and, once they see what we have to offer, they just might want to.

The opening hours of restaurants and bars may change at any time, without prior notice.

Restaurants:

MALVA FOOD BAZAAR



✔ 307ParadisusCancun-Malva_Food_Bazaar_Restaurant

Malva Food Bazaar is a never-ending buffet of local and multicultural specialties, all day long. From fresh-baked bread to salads, meat, fish, vegetarian and vegan treats. Locally sourced ingredients make it even more special, with a positive impact on our communities.

- Cuisine type: Food Bazaar
- Services: breakfast, lunch and dinner
- Opening times: 6:30am-12 midday | 1pm- 5pm | 6pm- 11pm
- Targeted guest: All guests welcome
- Dress code: resort casual

CIELO RESTAURANT



✔ 313ParadisusCancun-Cielo_Wine_Cellar

Cielo pays homage to Mexico and its cuisine, named part of our World Heritage, a recognition of its roots and unique culinary techniques. Enjoy delicious contemporary dishes masterfully created by our chefs, blending ingredients and native flavours that are part of Mexican culture and 4,000 years of history.

- Cuisine type: Contemporary Mexican
- Services: dinner
- Opening times: 6pm-11pm every day
- Targeted guest: everyone welcome
- Dress code: resort casual

SANTE RESTAURANT



✔ 315ParadisusCancun-The_Reserve_Adults_Only_Restaurant_Sante

The Mediterranean awaits. Toast to the good life with olive, wheat and wine, and savour a wide range of flavors with Arab, Ottoman, Andalusia, Byzantine and Roman nuances.

- Cuisine type: Mediterranean
- Services: breakfast and lunch
- Opening times: 7am-11am and 12pm-4pm every day
- Targeted guest: The Reserve guests – adults only
- Dress code: resort casual

LUNCH BOX RESTAURANT



✓ 213ParadisusCancun-Fuego_Sunrise_Pool_Terrace

Travel to Santa Monica and Venice Beach to experience a multicultural street experience. Latin and Mexican influences with smoke as the main ingredient.

- Cuisine type:
Lunch: International mix of various dishes;
Dinner: “Nikkei Style” Peruvian cuisine
- Access: All Paradisus Cancun guests
- Dress code: Resort casual
- Opening time: Lunch from 12 to 5 pm, dinner 6 pm to 11 pm every day of the week

LEMON FISH RESTAURANT



✓ 027ParadisusCancun-Atrio_Interior_Rendering

Experience a fusion of mouthwatering flavours, from Hokaido, Chubu and Kansai, to Lima, Arequipa and Cusco with Japanese bases, Peruvian nuances and Mexican accents. Savour the freshness and originality of this Nikkei cuisine.

**Coming December 2021*

- Cuisine type: Japanese and Nikkei cuisine
- Services: dinner
- Opening time: 6pm-11pm every day
- Targeted guest: everyone welcome
- Dress code: resort casual

AGUA MARINA RESTAURANT



324ParadisusCancun-Agua_Marina_Restaurant

Enjoy the richness of our seas with a unique mix of seafood dishes, all prepared with a delicious blend of ingredients from our Mexican coasts, from Ensenada to Campeche, through Mazatlán, Nayarit and Veracruz.

- Cuisine type: A seafood restaurant - Lunch: fish market. Dinner: international à la carte with ingredients from the sea
- Opening times: Lunch from 12 midday - 5pm. Dinner from 6pm - 11pm
- Targeted guest: All Paradisus Cancun guests
- Dress code: resort casual

CAPPELLA RESTAURANT



Inspired by the New York's Little Italy and Hell's Kitchen, delight in Italian-American fare. Authentic recipes brought from Italy to the big cities of the U.S. make this a great Italian-American experience.

- Cuisine type: Italian American
- Services: dinner
- Opening time: 6pm-11pm every day
- Targeted guest: All Paradisus Cancun guests
- Dress code: resort casual

BLUE AGAVE RESTAURANT



319ParadisusCancun-Blue_Agave_Restaurant

In Mexico, eating a taco is considered an art, where Nahuatl is its origin, Mexico City its capital, and the “taquero” its protagonist. Live the experience that’s so very much a part of our folklore.

- Cuisine type: Mexican
- Lunch and dinner: Tacos
- Opening time: Lunch from 11am - 5pm; Dinner from 6pm - 11pm
- Targeted guest: All Paradisus Cancun guests
- Dress code: Resort casual

SAL STEAK CAVE



314ParadisusCancun-Sal_Steak_Cave_Restaurant

Let your tastebuds run wild at Sal Steak Cave. The best cuts and highest quality ingredients are deliciously prepared by top chefs with avant-garde preparation and high-tech culinary equipment. Sal Steak Cave is absolute perfection.

- Cuisine type: Steak House - fine cuts of meat and seafood specialties
- Services: Dinner
- Opening times: 6pm – 11pm
- Targeted guest: Adults only (14 years of age and over)
- Dress code: casual elegant
- Extra charge. Sal Steak Cave is not part of the Paradisus all-inclusive plan.

SUNSET GRILL



✔ ParadisusCancun-Sunset_Grill

Takeaway fast food restaurant where you can have a great view facing the sea accompanied by a delicious aperitif.

- Cuisine type: snacks
- Opening time: from 11 am to 6 pm
- Access: All Paradisus Cancun guests
- Dress code: No restrictions

Bars:

LEMON FISH BAR



✔ 028ParadisusCancun-Atrio_Interior_Rendering

Sip on sake and pisco in this minimalist bar that honours both South America and Japan. Enjoy an innovative and unique cocktail experience with a distinctly cultural flair.

- Cuisine type: Japanese and Peruvian inspired bar
- Opening times: 6pm-11pm daily
- Suitable for: everyone welcome
- Dress code: resort casual

GINGER BAR



✔ ParadisusCancun-Ginger_Bar

Magical! Watch as Ginger Bar transforms before your very eyes, from a tropical smoothie bar in the morning to a Montreal-style bar in the afternoon and trendy cocktail bar at night. Enjoy a casual and relaxed atmosphere with large spaces, and a lounge area with Bali beds dressed in organic, eco-chic style, with natural tones and touches of pastel colours.

- Targeted guest: All Paradisus Cancun guests
- Opening time: Juice bar from 10am - 2pm. Cocktail bar from 2pm – 12 midnight (2am outside of COVID restrictions)
- Dress code: resort casual

FAHRENHEIT BAR



✔ 207ParadisusCancun-Main_Pool_Swim_Up_Bar

Request another drink without ever leaving the South Pool. The swim-up bar is the perfect place to relax in the sun, chat for a while and take a refreshing dip and sip. The stunning views of the Caribbean Sea and comfortable design of the bar beautifully connect with the exotic charm and pleasures of the resort.

- Cuisine type: grilled snacks
- Schedule: daytime bar
- Opening times: 10am - 7pm every day
- Targeted guest: All guests welcome
- Dress code: resort casual

KANNA BEACH CLUB



331ParadisusCancun-Kanna_Beach_Club

Kanna Beach Club is a fresh take on boho chic and trendy cuisine, blending the freshest ingredients found on our Mexican coasts from Baja California to Quintana Roo. Stop by for a mouthwatering organic tiki cocktail!

- Type of cuisine: Mixology / trendy beach club with eco cuisine
- Targeted guest: All guests welcome - All guests of Paradisus Cancun and Beach Club for external clients
- Dress code: Casual resort
- Maximum capacity: 200 people
- Opening times: 10am - 7pm daily
- DJ: 12 midday - 7pm (food same time)
- Bali beds for up to 6 people
- Bali beds and à la carte dinner - extra charge

BLUE AGAVE BAR



319ParadisusCancun-Blue_Agave_Restaurant

Agave is the key to great tequila, trust us. Mezcal, Raicilla, Bacanor are some of liquors derived from agave you can taste before or after a bite in the restaurant. With pride in all Mexican flavors, Blue Agave also offers a full range of national beers and, of course, traditional margaritas!

- Atmosphere: Traditionally Mexican with a Tequilas and Mezcales bar.
- Opening times: from 5 pm to 10 pm
- Targeted guest: All Paradisus Cancun guests
- Dress code: Resort casual

SANTE BAR



✓ 316ParadisusCancun-The_Reserve_Adults_Only_Restaurant_Sante_Bar

- Exclusive for The Reserve guests. Adults only.

Pools:

Description: 4 pools / Winter time: 7 am to 6 pm / Summer time: 7 am to 7 pm

1 adult pool exclusively for The Reserve guests, depth 1.65 m



✓ 220ParadisusCancun-The_Reserve_Adults_Only_Pool__Beach_Area



✓ 227ParadisusCancun-The_Reserve_Adults_Only_Pool

2 main pools, depth from 1.56 m to 1.80 m

1 pool for children, depth 65 cm

1 wading pool



✓ 213ParadisusCancun-Fuego_Sunrise_Pool_Terrace



✓ 214ParadisusCancun-Fuego_Sunrise_Pool_Terrace



✓ 205ParadisusCancun-Main_Pool_Swim_Up_Bar



✓ 201ParadisusCancun-Main_Pool

BEACH:

Description: Public beach, white sand, offers lounge chairs and palapas without additional charge. Towel service.

Non-motorized water sports without charge:

- Kayaks*
- Windsurfing*
- Stand up Paddle*
- Snorkel*

*Supplier Aqua World, activities at the marina in front of the hotel.

Photo



✓ 254ParadisusCancun-Beach

GYM



248ParadisusCancun-Fitness_Center

Re-energize with a stimulating and effective fitness session. Everything you need to keep your body in tip-top shape is here in this indoor, state-of-the-art facility.

- Access for all hotel guests aged 18 and over
- Ultimate generation Life Fitness equipment
- Free and assisted weights area
- Exercise bike
- Treadmills
- Elliptical
- Yoga and mindfulness sessions
- Indoor cycle room
- Wellness classes
- Personal trainer sessions available (*)

(*) Extra charge

KIDSDOM



ParadisusCancun-Kidsdom

Fun is practically guaranteed for little ones at Kidsdom, part of Planet Aiyanna, a floating island where Willow lives with his pet and best friend Holly, a curious bunch with a passion for discovering new worlds. Kidsdom is the perfect place for kids aged five and up to enjoy exciting activities, games, science experiments, crafts, themed sessions, and of course, have loads of fun. Make this your first stop for kid-friendly adventures!

YHI SPA

YHI Spa chases away the overwhelming daily routines and chronic stress with restorative treatments for mind, body and soul. This is the perfect way to re-engage with your inner self and feel and look your very best. Today, YHI Spa sets the trend, blending avant-garde techniques with clean beauty and cosmetic lines and traditional therapies from diverse cultures, all in a contemporary setting.

Feel free to pamper yourself in our beauty salon with one of our manicure and pedicure services.

Enjoy ancient healing from our trained Asian massage therapists in a setting that blends authentic Eco Spa with Eastern architecture.

- Opening hours: 8:30 am to 7:00 pm every day
- Access: all resort guests, children (12+) accompanied by an adult
- 11 treatment rooms: 5 singles, 5 doubles and 1 Thai room
- 2 outdoor massage beds
- Whirlpools, sauna, steam bath
- Massages, facial and body treatments
- Radiant scrubs and aromatherapy
- Sacred wraps and masks
- Hands and Feet Collection
- Full-service fitness center
- Full-service beauty salon, pamper hair, skin and nails
- All treatments at Yhi Spa require a reservation, and additional charges apply.



240ParadisusCancun-YHI_SPA_Ritual_Corridor_of
_Water



244ParadisusCancun-Yhi_Spa_Oriental_Garden_R
elaxation_Lounge



243ParadisusCancun-Yhi_Spa_Water_Ritual_Pool



241ParadisusCancun-YHI_SPA_Couples_Cabin

Other Facilities:

GOLF

Relax your mind, practice your swing and enjoy the enviable views from our executive golf course. Our nine Par-3 holes offer a perfect place to disconnect and have fun with friends while playing this great sport in an unbeatable location. The course is located right in front of the main entrance of the resort, making it even more comfortable and easy to enjoy.

- Opening hours: Golf course from 7:00 am to 3:00 pm, golf games from 7:00 am to 1:00 pm. Prior reservation required.
- Dress code: polo shirt, golf or sports shoes (Not allowed: metal studs, sandals, jeans, collarless or sleeveless shirts)
- Golf equipment is available for an additional charge
- Access: all resort guests, children (12+) accompanied by an adult



022ParadisusCancun-General_Golf

THE RESERVE AT PARADISUS CANCUN

Upgraded guest experiences & suites.

An immersive vacation experience for adults, families, and groups. The Reserve offers opportunities for guests to reconnect and create everlasting memories.

Exclusive services and amenities:

- Personalized concierge service
- Exclusive VIP check in / check out
- Assistance with priority reservations for activities and restaurants
- Exclusive pool with valet service
- Exclusive beach area with valet service
- Oversized suites with luxury amenities designed for both adults and kids
- Customized turn-down service including cookies and milk for kids
- State of the art kids facilities
- Exclusive activities including BBQ Glamping
- Exclusive areas for adults
- Bali beds (upon reservation).
- Luxurious bath amenities by Lande
- Minibar and Nespresso coffee system
- 24 hours Room Service



✓ 220ParadisusCancun-The_Reserve_Adults_Only_Pool__Beach_Area



✓ 228ParadisusCancun-The_Reserve_Bali_beds

THE RESERVE WELCOME LOUNGE

The Reserve Welcome Lounge allows the whole family to relax and enjoy a snack at almost any time of day. The Reserve Welcome Lounge serves snacks, soft drinks and premium drinks. It also provides Internet and private check-in and check-out.



✓ 038ParadisusCancun-The_Reserve_Welcome_Lounge